

## SWTC Regular (Tues/Sat) Market Frequently Asked Questions

## **Tuesday and Saturday Markets FAQs**

What is the market operating hours?

8.30am - 3.30pm weekly markets

Special event markets will be different timings (Check event information)

What time can I gain access to set up?

Ad-hock casual traders can be at the market between 8am – 8.15am to set up

Special event market setup times will be different (Check event information)

Can I leave the market / event early or arrive late?

No for health and safety reasons at all of our markets you arrive at the stated set up times and stay until the end of the market

Can I pay for my pitch on the day?

No all pitches are paid for at the time of booking

Is there a power supply I can use or can I bring a generator?

There are no power supplies and generators are not allowed at the market, if you are cooking with gas this must be used with the appropriate certificates and knowledge.

Do I need to have a hygiene certificate to trade at the market?

To be a food trader at the market you do need to supply hygiene certificates and up to date council food hygiene ratings

Do I need my own public liability insurance?

Yes £5 million for non-food traders £10,000,000 for food traders.

Special event markets SWTC will notify you if you need to supply your own liability insurance

What do I need to provide to trade at the market?

Traders for the weekly markets must bring along their own 3 meter x 3 meter weighted gazebo, tables and chairs if needed and a copy of certificates and insurance



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Are food trucks allowed at the market?

Saffron Walden Town Centre does not have enough space for food trucks at the weekly markets, all pitches are gazebo pitches only.

Are there any toilet facilities?

There are public toilets in Hill Street for traders' use

Will the market run in bad weather?

The market will only close if there is a significant danger to traders and shoppers, if you choose not to come to the market due to the weather refunds will not be given if the market is still running.

Can I bring my children / dog to the market?

No pets or children are allowed

What is the minimum age to trade at the market?

Over 18's only trading at the market.

Except special event markets aimed at younger people

Will there be other traders with the same products as me?

The weekly market has a single trader policy, only 1 trader at a time selling an item.

Special Event markets are different, there may be more than 1 person selling similar items.

Who do I contact if I have a problem on the day?

On the Day you call SWTC staff on duty, their number is 07825 066732, they will be able to help you