

Saffron Walden Youth Outreach Project

Performance Monitoring and Review, Summer 2023

Key Performance Indicators

The key performance indicators for SWTC relate to the overall use of the SWYP and should be shown in the quarterly report as presented to SWTC. Key indicators are:

- a) **New Youth club members:** The SWYP (within existing funding arrangements) should maintain or increase the number of new members.

The last quarter has seen a reduction in numbers attending both sessions

Wednesday night: 3 – 8 young people per session

Friday night: 10 -15 young people per session

The vast majority of the 122 members on the list [of which 11 are new] are now 16 and in their GCSE year, this is the age at which young people tend to move on from open centre youth work and exams in May and June also explain lower numbers. It is also the case that a small group of more challenging young people have put off others from attending.

This quarter since 1st April we have run 21 open centre sessions and plan to hold 14 more before we shut for the summer holidays on 21st July

- b) **Success of Outreach work:** Quantity of sessions held and how many engagements with young people

We have continued to conduct outreach sessions particularly when numbers in the sessions were low or when the fair was in town. Of the 11 outreach sessions approx. half had engagements with young people [between 10 and 15] and the rest, particularly in the town centre very few [between 0 and 4]. The post covid trend of very few young people being out is continuing and the only place that young people regularly attend is the skate park.

- c) **Event / activity provision:** The SWYP (within existing funding arrangements) should maintain or increase the level of activities / events per annum.

Continued to offer a range of activities during sessions including some new game options provided by Essex Youth Service. The young people were also involved in the construction of new table football and air hockey games which have proven to be reasonably popular. The pool table has also recently been more popular with the regular attendees.

Other activities include Chocolate Brownie making, basic self-defence sessions and life skills workshop during mental health week

- d) **Youth member rating:** results from an end of year consultation, carried out with both the existing and potential attendees of the youth club

This is still a work in progress

- e) **Volunteer growth and retention:** Number of volunteers engaged on a regular and ad hoc basis

We have a very engaged and regular group of volunteers who have made a real difference to the staff team. There are six volunteers three of whom attend regularly. All of them have a lot to offer and are committed to improve the offer. We are planning to renew our first aid qualifications and there is interest amongst the volunteers to attend some basic youth work training as well.

- f) **Donation growth:** The volume of any donations or gifts awarded to the YOP from 3rd parties in relation to the activity within this agreement.

I am not aware of any donations this quarter

- g) **Additional funding growth:** Evidence of 3rd party funding applications and successes as applied for by the YOP in relation to the activity within this agreement.

We have applied for funding from the Rotary and Saffron Walden Round Table community fund. We will also be making an application to Active Essex to run some extra activities during the summer holidays in conjunction with Fairycroft House Media & Arts Centre and SWTC

- g) **Improved facilities and equipment:** The SWYP should attempt to improve facilities and equipment year on year.

Apart from the provision of the new table football and air hockey table we have provided a new games console [Nintendo Switch] and some board games. We are still trying to find a way to improve internet access and do something to improve the outside space.

Essex Youth Service have been more than two full time equivalent youth workers down for more than a year now and this lack of support in their facility makes it difficult to make any meaningful changes.

The performance of all these indicators should be reported quarterly and formally reviewed annually.