

Saffron Walden Youth Outreach Project

Performance Monitoring and Review, December 2023

Key Performance Indicators

The key performance indicators for SWTC relate to the overall use of the SWYP and should be shown in the quarterly report as presented to SWTC. Key indicators are:

- a) **New Youth club members:** The SWYP (within existing funding arrangements) should maintain or increase the number of new members.

The last quarter has seen a further small reduction in numbers attending both sessions

Wednesday night: 3 – 6 young people per session

Friday night: 3 - 8 young people per session.

Since the last report we have run a further series of 4 self-defence classes and some creative design sessions in an effort to try and attract new members to the club,

We have had a few visits from previous members but have discouraged them from staying, so as not to put off the new much younger cohort. The offer always stands for them to become senior member volunteers but so far none of them have taken this up.

Approx 10 young people have started to attend sporadically on Weds and Friday sessions since the self-defence classes and we are hoping to build on this in the new year.

The plan still remains to keep Wednesdays open for more formal planned and referred into project work while Fridays will remain open centre for years 8, 9, 10 and 11.

We have had several contacts with SWCHS but as yet no referrals have been forthcoming so we are discussing the idea of either working in the school with the young people first to get to know them or offering an after school session, venue permitting, as a stepping stone to the evening sessions.

- b) **Success of Outreach work:** Quantity of sessions held and how many engagements with young people

We have continued to conduct outreach sessions particularly when numbers in the sessions were low. Of the 4 outreach sessions similar to the previous reporting period, approx half had engagements with young people [between 10 and 15] and the rest, particularly in the town centre very few [between 0 and 4]. There were two particularly busy Fridays when the Christmas Lights

were switched on and late night shopping. On both occasions there were large numbers of young people in town, mostly in groups, but they all disappeared as soon as the events were over.

- c) **Event / activity provision:** The SWYP (within existing funding arrangements) should maintain or increase the level of activities / events per annum.

We continue to offer a range of activities during sessions including cooking, playing pool and Christmas themed art and creative design sessions. Although we were offered further funding from Active Essex Foundation for this holiday period we were unable to meet the delivery requirements due to staff availability so we have postponed this until the new year.

- d) **Youth member rating:** results from an end of year consultation, carried out with both the existing and potential attendees of the youth club

No further development, this is still a work in progress

- e) **Volunteer growth and retention:** Number of volunteers engaged on a regular and ad hoc basis

We still have the regular support of 3 volunteers and one other occasional but have lost, for the time being, two due to work commitments. We are hoping to provide First Aid training and Youth Work training through Essex Youth Service

- f) **Donation growth:** The volume of any donations or gifts awarded to the YOP from 3rd parties in relation to the activity within this agreement.

No donations have been received during the period of this report

- g) **Additional funding growth:** Evidence of 3rd party funding applications and successes as applied for by the YOP in relation to the activity within this agreement.

We are in discussion with Active Essex Foundation to get funding for referred in project work in the new year..

- h) **Improved facilities and equipment:** The SWYP should attempt to improve facilities and equipment year on year.

Regrettably the new Essex Youth Service full time Youth Worker for Uttlesford has so far failed to live up to expectation and we have had very little contact with her other than a meeting to let her know the issues we are having with the building.

The performance of all these indicators should be reported quarterly and formally reviewed annually.