## Saffron Walden Annual Town Meeting 2023 Report Uttlesford Community Travel

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After 2 years 2019-2021 of uncertainty, also with other limited services to the people of Uttlesford. Uttlesford Community Travel (UCT) are pleased to report we are now back to prepandemic levels and higher, with the numbers of members and groups using our services provided.

All areas, book a Ride, Group and Hospital Car have seen a steady increase to journeys being made, which has increased the demand on all operational areas.

Individual Membership has increased 17% with journeys 40% during 2022/23.

Over the last 12 months it has become evident just how much reliance has been placed on UCT's support given to the residents and commerce of Saffron Walden, with the confidence and reassurance UCT provides to individuals and groups.

Moving forward it is apparent again, following more requests for journeys we become more flexible with the hours UCT operates continuing through 2023/24.

In order to provide our services, we need to increase the number of bus drivers, hospital car divers and office volunteers, so if you or anyone you know is willing to join us, please get in touch.

UCT will continue to ensure that we operate our services in the most beneficial way for our members and groups during 2023/24 with the financial challenges.

As we move forward into 2023/24, we would like to thank the continued support of UCT by Saffron Walden Town Council.